

# TERMS OF USE

**Effective Date:** 09.01.2026

**Last Updated:** 09.01.2026

Please read these Terms of Use carefully before using the RibaChat mobile application ("Application"). By accessing or using the Application, you are deemed to have accepted these Terms of Use. If you do not agree to any part of these terms, you must not use the Application.

## 1. Definitions

- **Application:** The mobile software named RibaChat
- **Company:** RIBACHAT BİLİŞİM YAZILIM BİLGİSAYAR SANAYİ VE TİCARET LİMİTED ŞİRKETİ
- **Service:** Voice and video chat, messaging, live communication, and related digital services provided through the Application
- **App Store:** Apple App Store or Google Play Store
- **User:** A real person who accesses or uses the Application

## 2. Scope of Service

- Voice chat
- Video chat
- Text messaging
- Interaction and communication features

The Company reserves the right to change, suspend, or terminate the content and scope of the services at any time.

## 3. Age Restriction

The Application is intended only for users who are 18 years of age or older. By using the Application, the User declares that they are over 18 years old.

**Note:** If a family member notices a user under the age of 18, please contact us immediately.

#### **4. User Obligations**

- To use the Application in compliance with applicable laws
- To comply with the Community Guidelines
- Not to violate the rights of others
- Not to use misleading, false, or third-party information

The User is personally responsible for all voice, video, and written communications made through the Application.

#### **5. Prohibited Conduct**

- Sharing sexual, pornographic, or obscene content
- Violence, threats, hate speech, insults, or harassment
- Discrimination based on religion, language, race, gender, nationality, or any personal characteristic
- Encouragement of illegal activities
- Promotion of alcohol, cigarettes, drugs, or harmful substances
- Impersonation or use of misleading identity
- Spam, unauthorized advertising, or abuse
- Attempts to disrupt the technical infrastructure of the platform

In case of violation, the User account may be temporarily or permanently suspended.

#### **6. Voice and Video Communication**

- Voice and video communications are live
- Conversations may not be recorded without the explicit consent of the other party
- The Company is not responsible for the content of conversations
- Conversations may be terminated immediately in case of violations

## **7. Paid Services**

- All payments are made via the App Store or Google Play
- Digital services cannot be refunded once usage has started
- Subscriptions are automatically renewed unless canceled by the User

Details are governed by the Payment and Refund Policy.

## **8. Account Suspension and Termination**

- Violation of the Terms of Use
- Legal obligations
- Endangering platform security

When an account is terminated, the User's right to access the service ends.

## **9. Limitation of Liability**

- The Service is provided "as is" and "as available"
- The Company does not guarantee uninterrupted or error-free service
- The Company is not liable for indirect, special, or consequential damages

The Company's total liability is limited to the amount paid by the User within the scope of the Service.

## **10. Third-Party Services**

The Application may contain links to third-party websites or services. The Company is not responsible for the content or practices of such services.

## **11. Privacy**

Personal data is processed in accordance with the Privacy Policy. By using the Application, Users are deemed to have accepted the Privacy Policy.

## **12. Governing Law and Jurisdiction**

These Terms of Use are governed by the laws of the Republic of Türkiye. Turkish Courts shall have jurisdiction over any disputes.

## **13. Amendments**

The Company may update these Terms of Use at any time. Updates become effective on the date they are published within the Application. Continued use of the Application means acceptance of the updated terms.

## **14. Contact**

Email: [info@ribachat.com](mailto:info@ribachat.com) | In-app support channel