

RIBACHAT – KVKK & GDPR COMPLIANCE NOTICE

Effective Date: 09.01.2026

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This document has been prepared to explain how the RibaChat mobile application collects, processes, and protects user data in accordance with the European Union General Data Protection Regulation (GDPR) and the Turkish Personal Data Protection Law No. 6698 (KVKK).

Application Name: RibaChat

Company Name: RIBACHAT BİLİŞİM YAZILIM BİLGİSAYAR SANAYİ VE TİCARET LİMİTED ŞİRKETİ

Address: GÖLBAŞI MAH. KARACADAĞ CAD. NO: 45D, VİRANŞEHİR / ŞANLIURFA

Email: info@ribachat.com

1. Data Controller

The data controller of all personal data processed within the RibaChat mobile application is the developer of the application.

2. Collected Data

- Username and profile information (photo, biography, age, etc.)
- In-app messages and interaction records
- Device and software information (device type, operating system, app version)
- IP address and approximate location data
- User settings and preferences

3. Purposes of Data Processing

- Ensuring the secure and proper operation of the application
- Personalizing the user experience
- Preventing abuse and unauthorized access

- Analysis, reporting, and performance improvements
- Fulfilling legal obligations

4. Legal Basis for Processing

Personal data is processed based on the user's explicit consent, performance of a contract, legal obligations, and the legitimate interests of RibaChat.

5. Data Sharing

Personal data is not shared with third parties except where legally required. Limited sharing may occur only with cloud service providers for technical infrastructure and analytics purposes.

6. Data Retention Period

Data is retained for the periods specified under GDPR and KVKK or as long as required for the processing purposes.

7. User Rights

Users have the right to:

- Access their personal data
- Request correction of their data
- Request deletion of their data
- Restrict processing
- Object to processing

8. Website Notice

RibaChat does not provide user registration on its website. However, information submitted through contact forms or complaint boxes is also protected under GDPR and KVKK.

9. Security Measures

RibaChat applies appropriate technical and administrative measures to ensure the confidentiality and security of personal data.

10. Contact

All personal data requests may be submitted through the in-app support channel or via the website contact form / complaint box.

This notice has been prepared in compliance with Apple App Store and Google Play policies.