

RibaChat – Content Moderation Policy

Effective Date: 09.01.2026

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This document has been prepared to explain the rules regarding the management and moderation of user-generated content within the RibaChat mobile application. This policy ensures that all shared content remains safe, respectful, and compliant with applicable laws.

Application Name: RibaChat

Company Name: RIBACHAT BİLİŞİM YAZILIM BİLGİSAYAR SANAYİ VE TİCARET LİMİTED ŞİRKETİ

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Email: info@ribachat.com

1. Overview

This policy applies to all user-generated content, including live streams, videos, user profiles, comments, and private messages. RibaChat is committed to providing a safe and legally compliant social communication environment.

2. User Content

RibaChat allows users to create and share content such as live streams, short videos, messages, comments, and profile information. Users are fully responsible for all content they upload to the platform.

3. Prohibited Content

- Pornographic or sexually explicit material
- Sexual content involving minors
- Nudity intended to provoke sexual desire
- Violence, terrorism, or extremist ideologies
- Hate speech, harassment, threats, or bullying
- Promotion of illegal activities, drugs, or weapons
- Spam, impersonation, or attempts to manipulate the platform

4. Live Streaming Rules

- Wearing appropriate and culturally acceptable clothing
- Avoiding sexually explicit behavior
- Not displaying illegal substances or activities (such as alcohol, drugs, or cigarettes)
- Avoiding aggressive, insulting, or threatening behavior

Live streams may be immediately suspended or terminated if violations are detected.

5. Protection of Children

RibaChat applies strict measures to protect users under the age of 18. Any content targeting children, requesting personal information, or involving manipulation is strictly prohibited and will result in permanent account termination.

6. Moderation and Monitoring

The platform monitors content before, during, and after publication using automated detection systems, human moderators, and user reports.

7. User Reporting

Users may report any content or behavior that violates this policy through the application. All reports are reviewed promptly and appropriate actions are taken.

8. Sanctions Applied

- Removal of content
- Suspension or termination of live streams
- Temporary account suspension
- Permanent account ban
- IP or device-based restrictions when necessary

9. Right to Appeal

Users may contact info@ribachat.com to appeal moderation decisions.

10. Legal Compliance

RibaChat complies with all applicable laws and cooperates with authorized authorities when required. Illegal content is removed immediately.

11. Policy Updates

This Content Moderation Policy may be updated from time to time. Continued use of the platform indicates acceptance of the updated policy.

12. Contact

Users may submit questions regarding personal data or content moderation through the in-app support channel or via the website contact form / complaint box.