

COMMUNITY GUIDELINES

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These Community Guidelines have been prepared to ensure that voice and video chat, messaging, live broadcasts, and all user interactions within the RibaChat mobile application (“Application”) take place in a safe, respectful, and lawful environment. All users who use the Application agree to comply with the rules stated below.

1. Basic Principles

- Respectful
- Safe
- Free from discrimination
- Compliant with laws

Each user is personally responsible for all voice, video, and written interactions carried out on the platform.

2. Appropriate Behavior

- Be respectful towards other users
- Avoid disturbing, threatening, or degrading behavior
- Communicate in accordance with the purpose of the platform
- Comply with applicable laws and community rules

3. Prohibited Behavior and Content

3.1 Sexual and Inappropriate Content

- Pornographic or explicit sexual content
- Sexually suggestive behavior

- Nudity or obscene actions
- Sexual harassment, abuse, or coercive behavior

3.2 Violence, Hate, and Discrimination

- Physical or psychological violence
- Threats, bullying, or harassment
- Hate speech based on race, religion, language, gender, ethnicity, or similar reasons
- Content promoting terrorism, extremism, or crime

3.3 Illegal Activities

- Use or promotion of drugs, alcohol, cigarettes, or illegal substances
- Criminal activities
- Fraud, deception, or misleading behavior

3.4 Abuse of the Platform

- Spam, advertising, or commercial use
- Impersonation of others
- Misleading or fake profile information
- Attempts to disrupt or manipulate the technical infrastructure of the platform

4. Voice and Video Chat Rules

- Act in accordance with general moral standards
- Avoid sexual conversations and behaviors
- Do not display disturbing sounds, images, or actions
- Do not record without the explicit consent of the other party

In case of violations, the conversation may be terminated immediately.

5. Protection of Children and Young Users

- The platform prioritizes the protection of users under the age of 18

- Sexual content, manipulation, or requests for personal information directed at children are subject to zero tolerance
- In such violations, the account will be permanently closed and, if necessary, reported to the competent authorities

Note: If a family member notices a user under the age of 18, please contact us immediately.

6. Moderation and Monitoring

- Automated content analysis systems
- Human moderators
- User reports

Moderation actions may be performed live, retrospectively, or based on reports.

7. User Reporting

- In-app reporting tools
- Support channels

All reports are evaluated confidentially.

8. Possible Sanctions

- Removal of content
- Termination of voice or video chats
- Suspension of live broadcasts
- Temporary suspension of the account
- Permanent closure of the account
- IP or device-based restrictions

9. Right to Appeal

Users may submit appeals regarding moderation decisions via info@ribachat.com.

10. Legal Compliance

- Compliance with applicable national and international legislation
- Immediate removal of illegal content
- Cooperation with competent authorities when necessary

11. Rule Updates

These Community Guidelines may be updated from time to time. Continued use of the Application means acceptance of the updated rules.

12. Contact

Email: info@ribachat.com | In-app support channel

These Community Guidelines have been prepared in accordance with the policies and standards published by Apple App Store and Google Play.